



Streets Alive - Shaping our Future Survey Analysis Report



Prepared by:
Rebecca McElrea
McElrea Consulting Limited
www.mcelreaconsulting.co.nz

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Gore District Council
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Streets Alive Survey Analysis

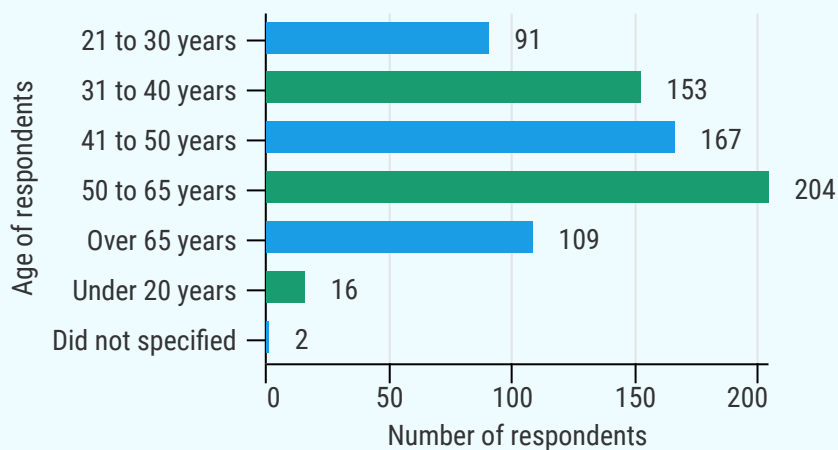
INTRODUCTION

The Streets Alive initiatives are aimed at making Gore's streets safer, more accessible, and people-friendly. The initiatives are to be trialled for three months.

Community feedback is very important both during and at the end of the trials as it will influence what initiatives the Council considers to become permanent.

In April 2021, the first of two surveys was rolled out to gauge people's awareness of the project and their initial impressions of the trials. 742 responses were collected from the community via online (607) and a paper survey (135).

Age of respondents:



The results for each of the survey questions have been analysed and the verbatim results grouped into key themes by an independent company, McElrea Consulting. The following pages are a visual representation of these key themes.



Streets Alive Survey Analysis

ROUNDBABOUTS

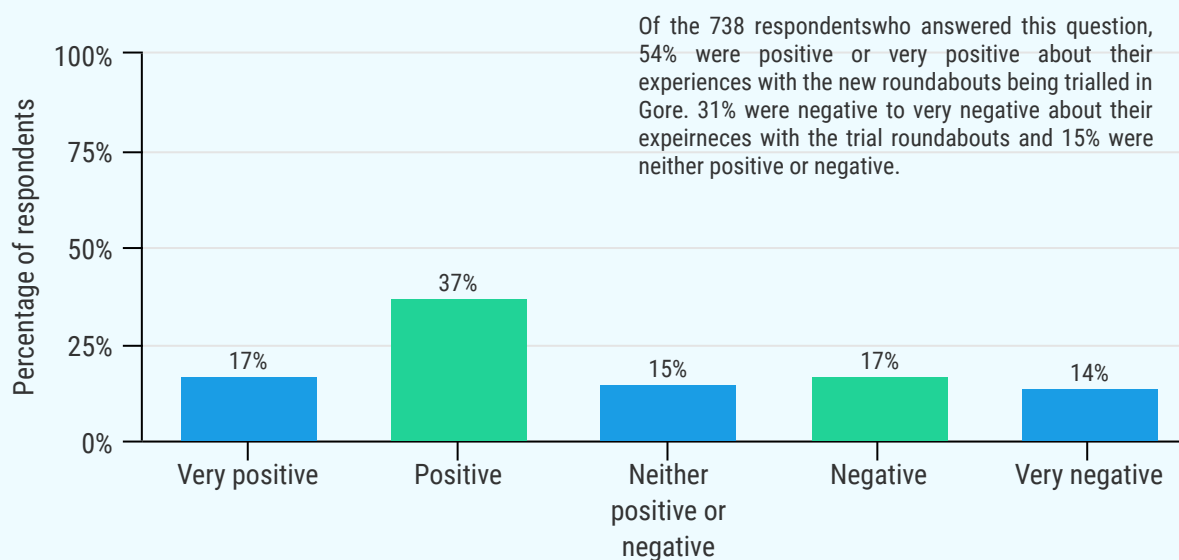




Streets Alive Survey Analysis

ROUNDBABOUTS

How would you describe your experiences with the new roundabouts being trialled in Gore ?



738 respondents

Do you think the new trial roundabouts are safe and effective ?



26%

Yes - All of them



50%

Only some are safe

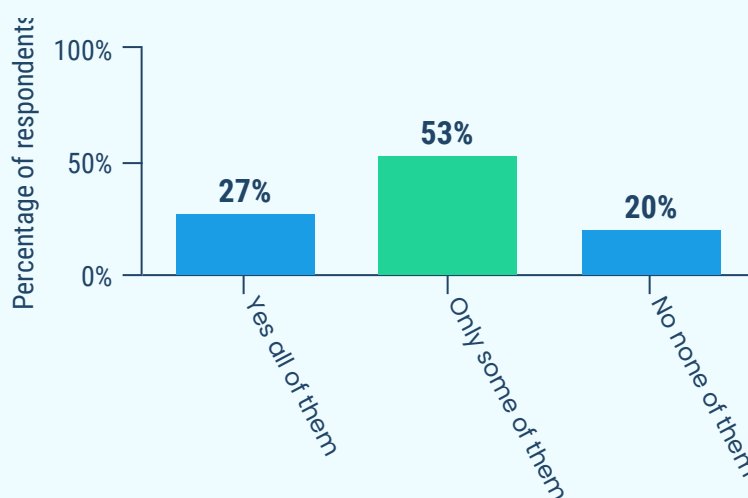


24%

No

373 (50%) of 740 respondents to this question agreed that only some of the new trial roundabouts are safe and effective. 26% (192 respondents) agreed that they were all safe and effective and 24% (175 respondents) agreed that none of them were safe and effective.

Would you like to see these roundabouts become permanent ?



393 (53%) of 735 respondents to this question agreed that they would only like some of the trial roundabouts to become permanent. 27% (199 respondents) agreed that they should all become permanent and 20% (143 respondents) agreed that none of the trial roundabouts should become permanent.

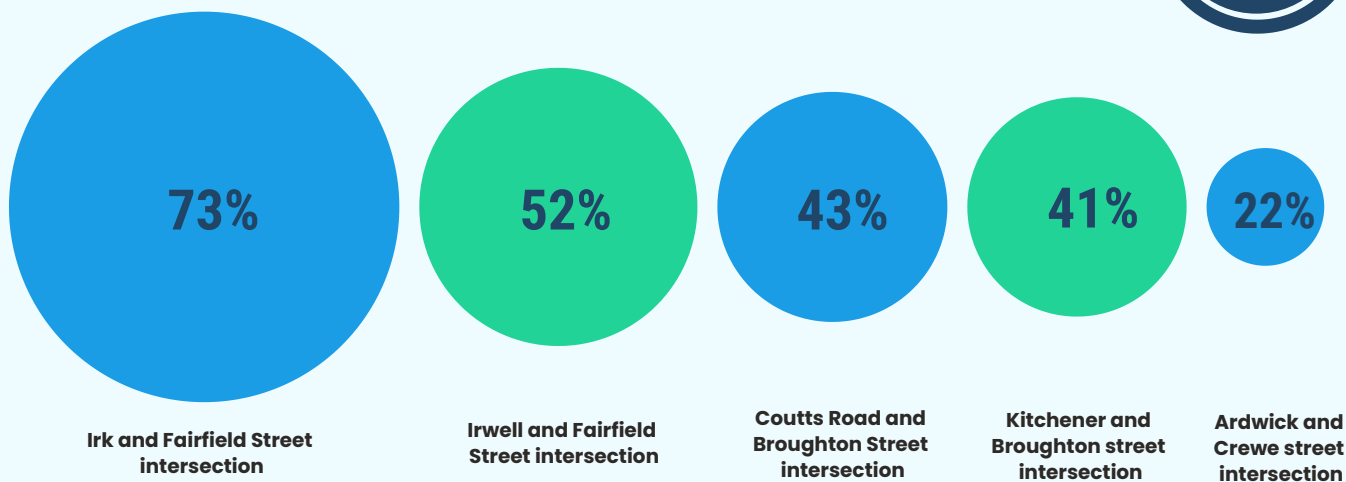


Streets Alive Survey Analysis

ROUNDBABOUTS

If so, which roundabouts would you like to see become permanent ?

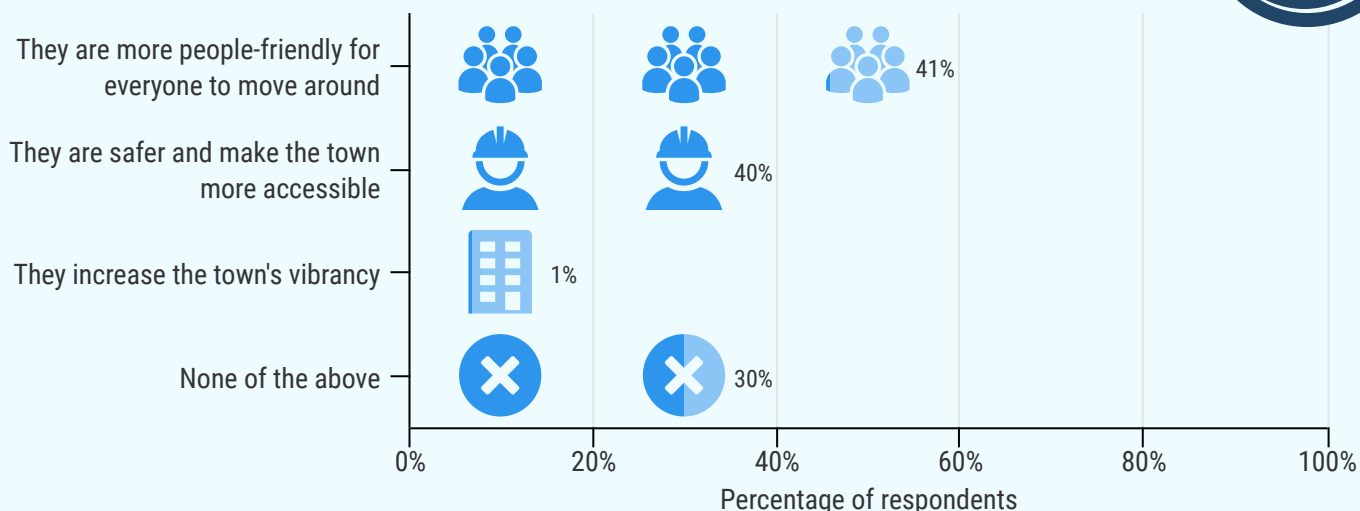
548
respondents



Of the 548 respondents to this question, 73% would like for the Irk and Fairfield Street roundabout to become permanent and 52% would like for the Irwell and Fairfield street roundabout to become permanent.

If you want some or all of the roundabouts to become permanent, which of the following best describe your reason ?

685
respondents



Of the 685 respondents to this question, 41% agree that the some or all of the roundabouts are **more people-friendly** for everyone to move around. 40% agree that **they are safer and make the town more accessible**.

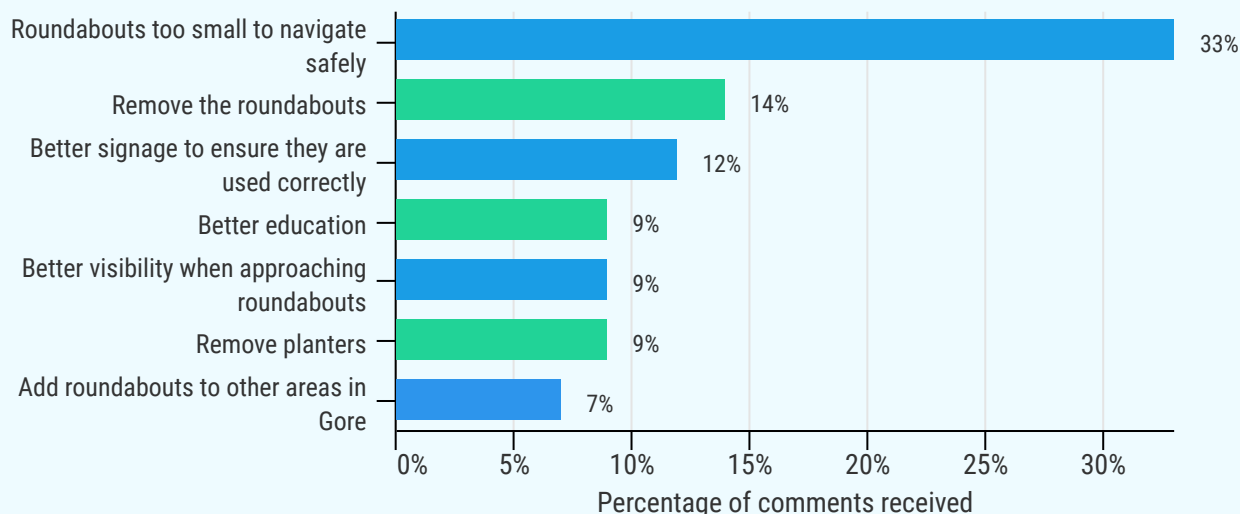


Streets Alive Survey Analysis

ROUNABOUTS

Is there anything we should change, or do differently, to improve the effectiveness of the roundabouts?

306 respondents



A third of respondents are concerned that the roundabouts are too small to navigate safely. Comments include that they are **not wide enough for trucks and cars with trailers**, drivers are **driving through the middle** of the roundabouts and there is **no time to indicate, therefore unsafe**.

14% of respondents to this question would like all of the roundabouts removed. 12% would like **better signage** to ensure they are used correctly and 9% of respondents respectively would like there to be **more education** on how to use the roundabouts and **better visibility** (lighting at night, clear trees away from signs) when approaching roundabouts.

Other comments received by less than 5% of respondents include the following:

Crewe street has made no difference
More parking for people to park for shopping
Ensure jellybean roundabout doesn't go ahead
Ensure all roundabouts are able to be driven over
Needs fine tuning
Remove weird cones
Remove courtesy crossings near roundabouts as they are dangerous
Open Eccles Street
Roundabout on Eccles makes sense
Raise the roundabouts
No
Like the roundabouts
Roundabouts are dangerous
Make it look like a proper roundabout
Remove Irwell
No curbing so that vehicles can enter and exit more safely
Remove Kitchener and Broughton Street roundabout
Remove Ardwick and Crewe Street roundabout
They are safer
Keep Irk and Fairfield roundabout
Keep Irk Street
Keep Kitchener and Broughton Street roundabout
Put gardens/pots in the middle of them so traffic moves around more slowly
Put traffic lights up at the Kitchener / Crewe Broughton Street roundabouts instead
Keep Coutts Road and Broughton Street intersection
Remove Coutts Road and Broughton Street intersection
Roundabouts will be more efficient if pocket parks are unblocked
Roundabouts help move traffic better
Put one roundabout outside information centre
They need to be made into proper roundabouts like the ones on the main street.



Streets Alive Survey Analysis

COURTESY CROSSINGS



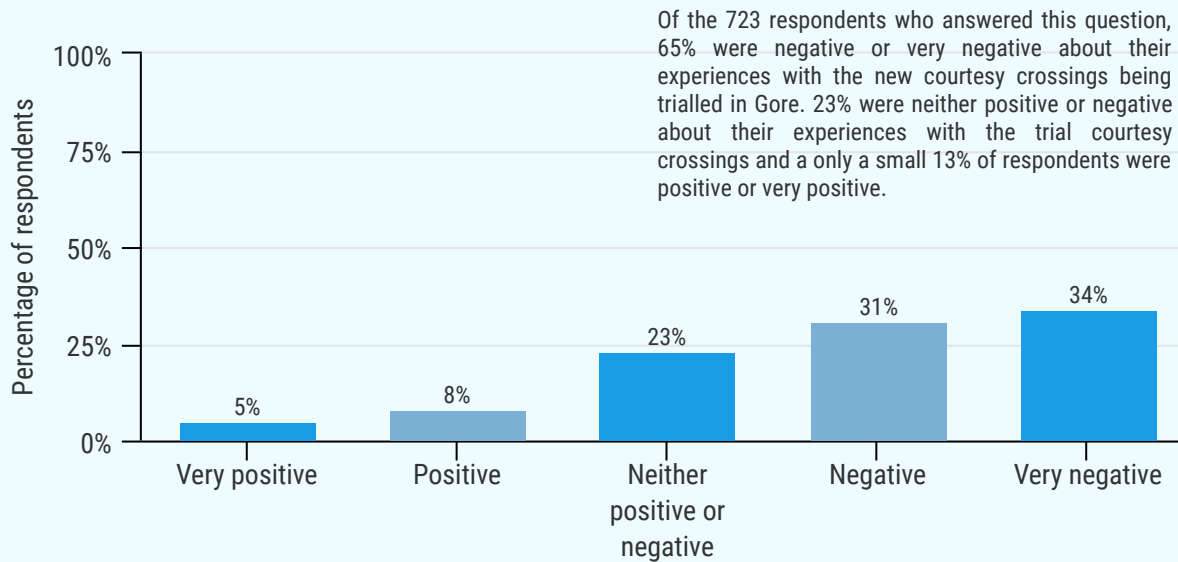


Streets Alive Survey Analysis

COURTESY CROSSINGS

How would you describe your experiences with the new courtesy crossings being trialled in Gore ?

723
respondents



Do you think the new trial courtesy crossings are safe and effective ?



7%

Yes - All of them



25%

Only some are safe

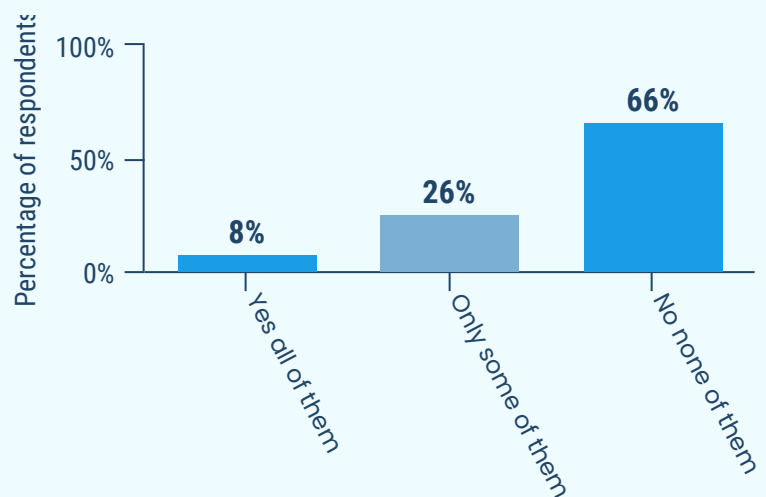


68%

No

497 (68%) of 734 respondents to this question agreed that the new trial courtesy crossings were not safe and effective. 25% (183 respondents) agreed that only some were safe and effective and only 7% (54 respondents) agreed that all of them were safe and effective.

Would you like to see these courtesy crossings become permanent ?



480 (66%) of 731 respondents to this question agreed that they would not like any of the trial courtesy crossings to become permanent. 26% (193 respondents) agreed that only some of them should become permanent and 8% (58 respondents) agreed that all of the trial courtesy crossings should become permanent.

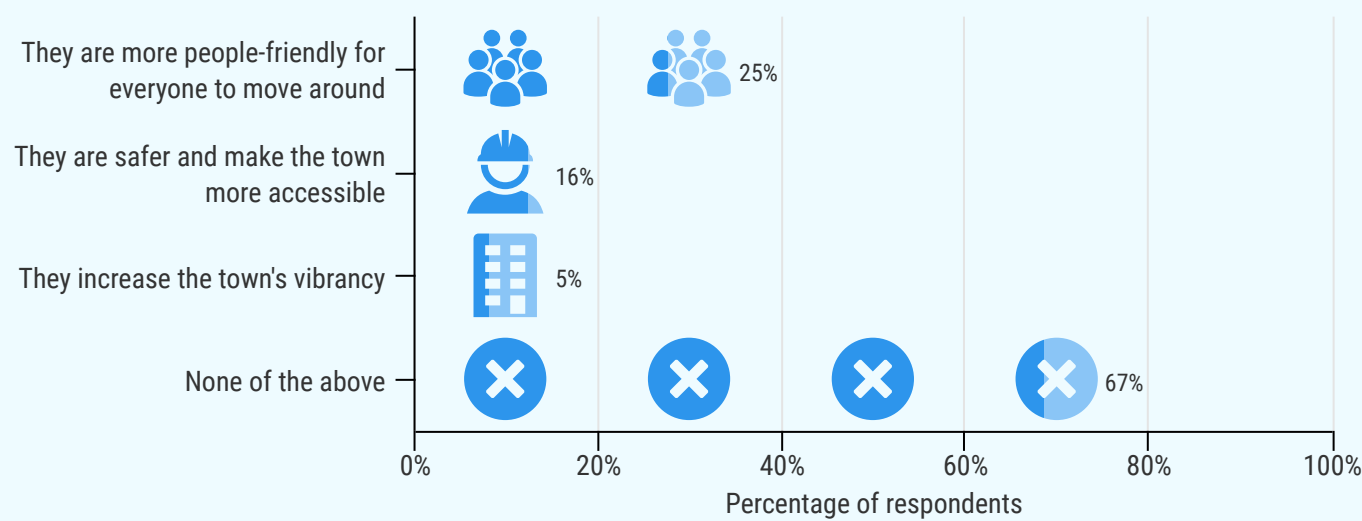


Streets Alive Survey Analysis

COURTESY CROSSINGS

If you want some or all of the courtesy crossings to become permanent, which of the following best describes your reason?

534
respondents



Of the 534 respondents to this question, 67% selected the 'none of the above' category to express their desire that the courtesy crossings be removed. 25% of respondents agreed that the courtesy crossings are more people-friendly for everyone to move around and 16% agreed that they are safer and make the town more accessible.

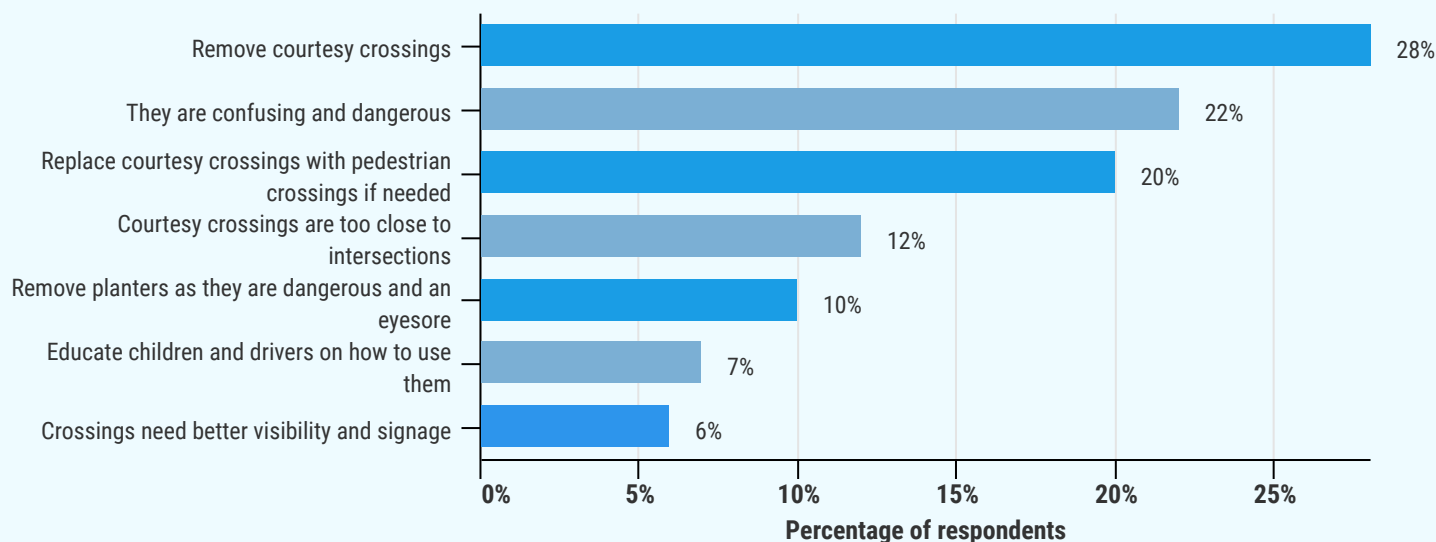


Streets Alive Survey Analysis

COURTESY CROSSINGS

475
respondents

Is there anything we should change, or do differently, to improve the effectiveness of the courtesy crossings?



Of the 475 respondents, 28% (133) would like for the **courtesy crossings to be removed** with 22% (105) citing that they are **confusing and dangerous**. Comments received focused heavily on **children not understanding the rules** of a courtesy crossing and therefore waiting or walking out when they shouldn't be. Comments received also focused on drivers, elderly and other pedestrians not being aware of the rules around courtesy crossings therefore making them unsafe.

20% of respondents (95) would strongly like the courtesy crossings to be **replaced by pedestrian crossings** with many of these respondents citing **only in areas they are needed**. Respondents liked the idea of having them near the schools, away from driveways and on Broughton Street outside the medical centre. Respondents felt that everybody knows the rules of a pedestrian crossing already and that they are a lot safer for pedestrians, especially children and the elderly.

12% of respondents (59) are concerned that some of the **courtesy crossings are placed too close to intersections**. Respondents suggest that drivers are too busy paying attention to the changes in the intersection, so encouraging people to cross at these points is dangerous.

10% of respondents (47) would like the **planters to be removed**. Not being able to see children when they are waiting beside the planters was cited many times. Respondents also mentioned that they did not like the look of the planters as they were too colourful and a distraction when driving.

Other comments recieved by less than 5% of respondents include:

Develop a carpark next to the bike park

Make the original ones we have more visible

Is there enough room for people with a walker or a pram to safely stop in the middle

We have enough in Gore already

Keep crossings around the schools

Raise them up slightly

Some are good

Don't like them

No

NA

Roads have become too narrow

No need for so many

Reduce speed limit around schools

Courtesy crossings are great

One colour for planters

Haven't seen them being used yet

Avoid courtesy crossings if it is busy

Keep planters in middle of crossing

They are in places where they will never be used

Some don't know they are crossings



Streets Alive Survey Analysis

POCKET PARKS



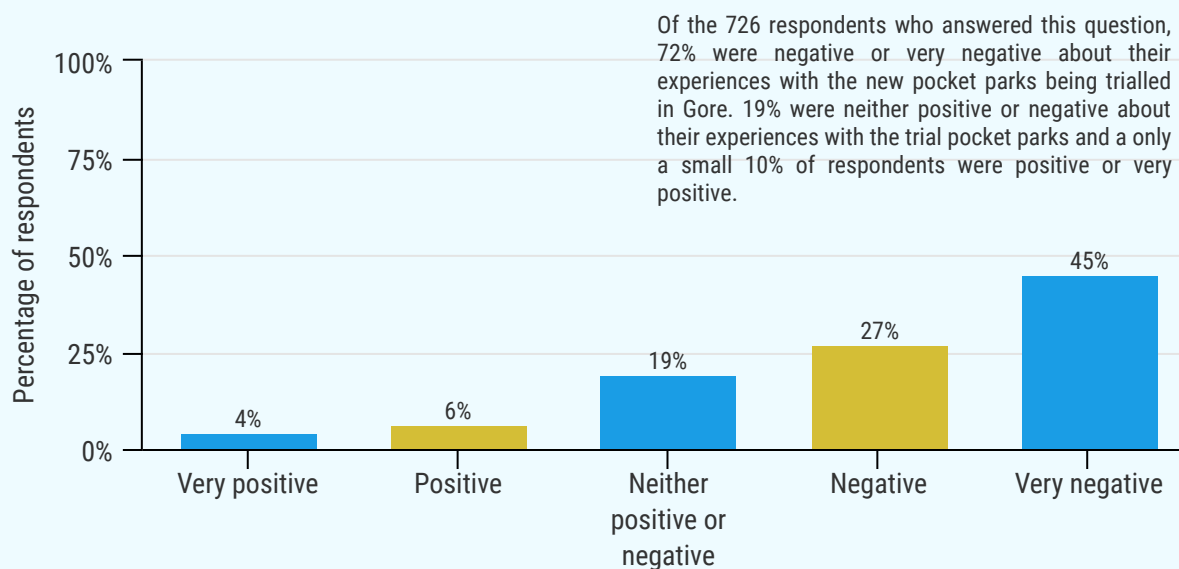


Streets Alive Survey Analysis

POCKET PARKS

How would you describe your experiences with the new pocket parks being trialled in Gore ?

726
respondents



Do you think the new trial pocket parks are safe and effective ?



6%

Yes - All of them



14%

Only some are safe

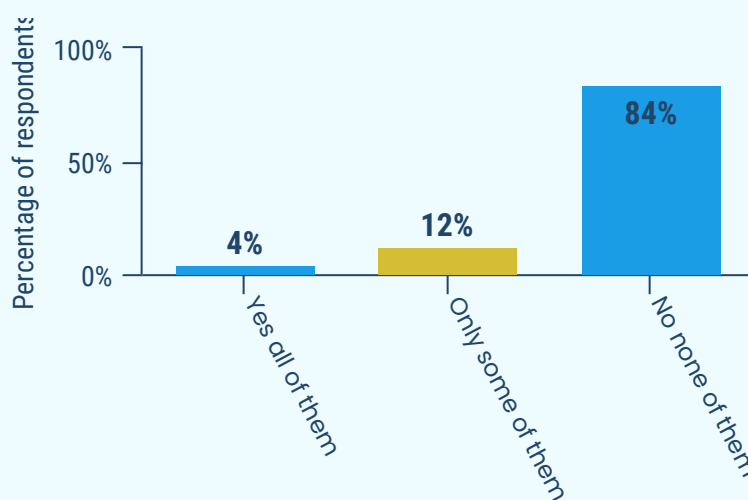


80%

No

580 (80%) of 721 respondents to this question agreed that the new trial pocket parks were not safe and effective. 14% (99 respondents) agreed that only some were safe and effective and only 6% (42 respondents) agreed that all of them were safe and effective.

Would you like to see these pocket parks become permanent ?



609 (84%) of 728 respondents to this question agreed that they would not like any of the trial pocket parks to become permanent. 12% (90 respondents) agreed that only some of them should become permanent and 4% (29 respondents) agreed that all of the trial pocket parks should become permanent.

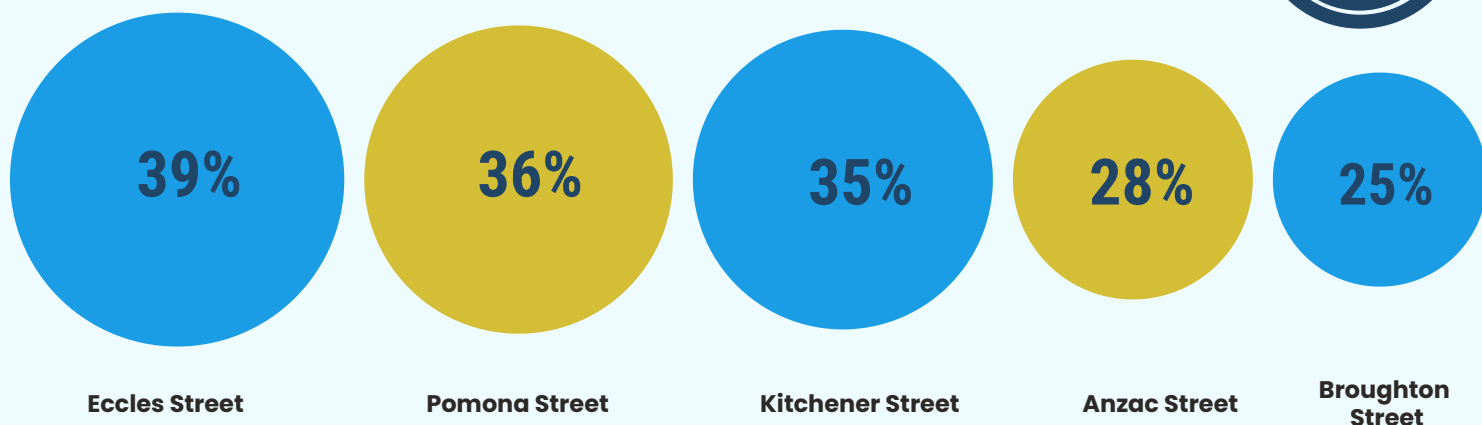


Streets Alive Survey Analysis

POCKET PARKS

If so, which pocket parks would you like to see become permanent ?

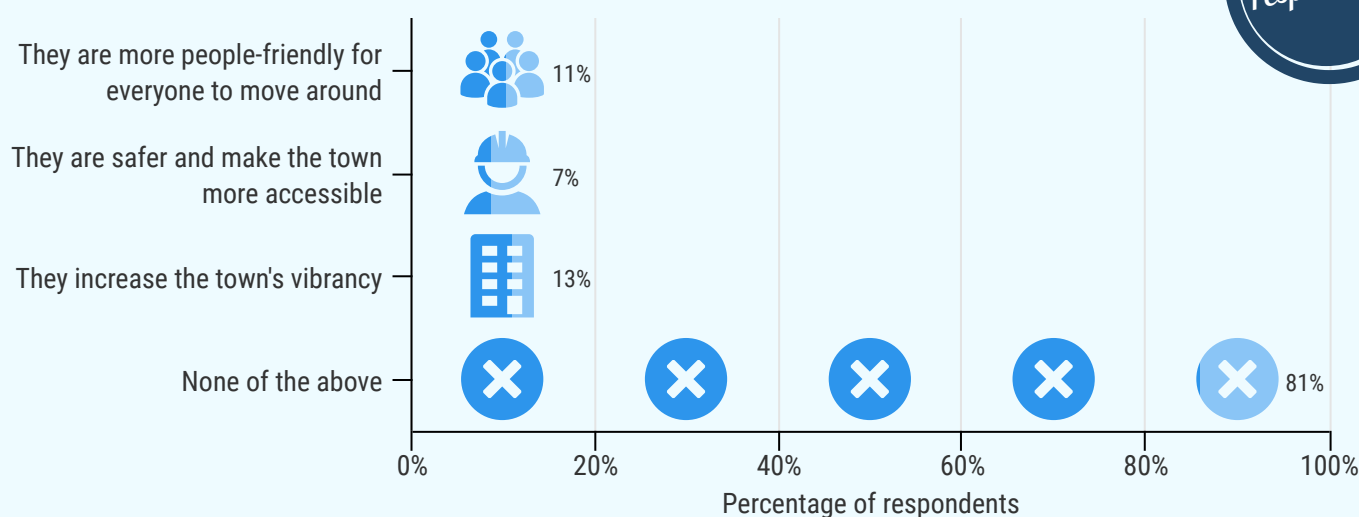
107
respondents



Of the 107 respondents to this question, 39% would like Eccles Street to become permanent, 36% would like Pomona Street to become permanent and 35% would like Kitchenr Street to become permanent. 28% and 25% of respondents respectively would like Anzac Street ad Broughton Street to become permanent.

If you want some or all of the pocket parks to become permanent, which of the following best describe your reason ?

441
respondents



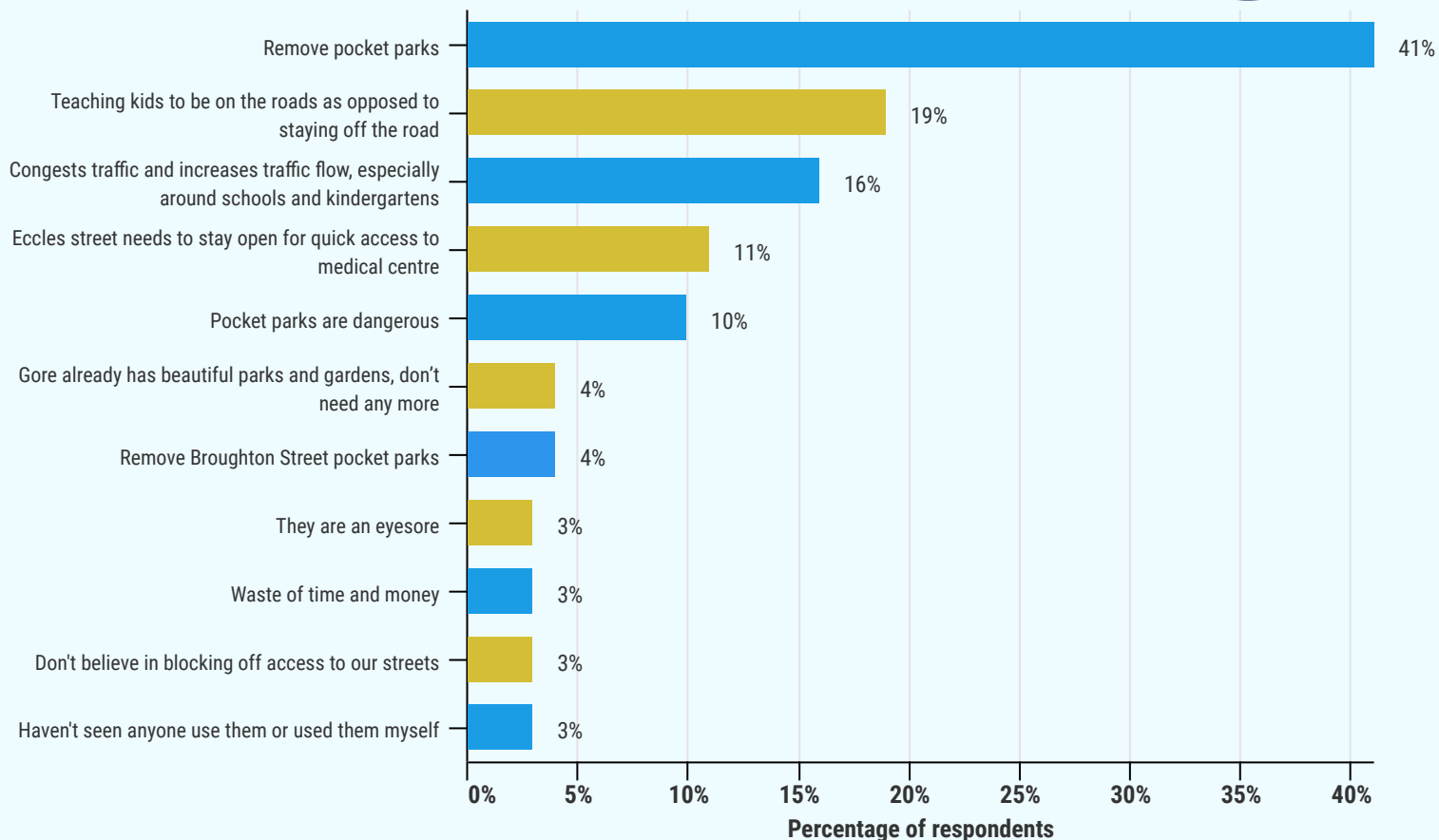
81% of the 441 respondents who answered this question used the 'none of the above' category to express their desire that the pocket parks be removed. A small percentage of respondents agreed that they increase the towns vibrancy and are more peeeple-friendly for everyone to move around.



Streets Alive Survey Analysis

POCKET PARKS

Is there anything we should change, or do differently, to improve the effectiveness of the pocket parks?



41% of respondents (182) to this question would like for the **pocket parks to be removed** with 19% of respondents (84) citing that they are **teaching kids to be on the roads as opposed to staying off the roads**. Congestion and increase of traffic flow on other streets, especially near schools, kindergartens and pre-schools as well as the library and senior citizens club was cited as a concern from 16% of respondents (71). Respondents believe the problem has now been shifted to smaller streets and the risk of accidents is now higher.

11% of respondents (47) believe that Eccles Street needs to stay open for **quick access to the medical centre**. 10% of respondents (44) state that the pocket parks are dangerous. These comments relate to people performing u-turns, driving on the wrong side of the road and the pocket parks themselves being a crash hazard.



Streets Alive Survey Analysis

POCKET PARKS



Is there anything we should change, or do differently, to improve the effectiveness of the pocket parks?

Other comments received by less than 2% of respondents include the following:

Add roundabouts instead to allow for better traffic flow
Remove Kitchener Street as important thoroughfare
Inability to turn right is hopeless, especially on Broughton
Need more policing of partial blockings
Better education for high school students
Reduce speed in school zones
Turn them into gardens/orchards
Put them in much quieter areas with less traffic flow
No benefit to having them
Remove planters as dangerous
Narrowing streets not a good idea.
Keep Eccles Street roundabout
Don't work for a small space
Like the pocket park at Eccles St Playground
They are a meeting ground/hang out for youth
Decrease in large trucks on Broughton street - good thing
Visibility coming out of Bowler onto Fairfield is poor
If keep roundabout on Eccles, then keeping pocket park makes sense
Dramatic reduction in heavy traffic movement on Broughton Street
hard for visitors and elderly to find their way around
If trucks are a problem, deal with trucking companies
One way streets inconvenient
Ardwick street has turned into chaos
Inconvenience where roads are closed off
Vehicle fumes - not a great place to relax
You need to consult the people.
They increase our carbon footprint
Don't like or understand them
Am more aware as a driver
Get rid of the picnic tables
They are unusual
Keep Broughton, Anzac parks
Does not add anything
Broughton street should be one way
Remove Anzac Street pocket park
Wheelie bin truck can't reach us on Kitchener Street
Irk street pocket park is great
Some greenery, more permanent/obvious fixtures/curbs if they are to stay.
Bike parks should never have been put there
Takes longer to get to and from work and other destinations
If you want to slow traffic install speed humps
No
NA
Won't be utilised in poor weather
Install safety barriers for children
Closing of streets is frustrating
There is no downside to wide safe streets
Good idea but need fine tuning
They slow traffic down, kids are safer
They are a meeting ground/hang out for youth
Decrease in large trucks on Broughton street - good thing
Visibility coming out of Bowler onto Fairfield is poor
If keep roundabout on Eccles, then keeping pocket park makes sense
Dramatic reduction in heavy traffic movement on Broughton Street



Streets Alive Survey Analysis

IRK STREET



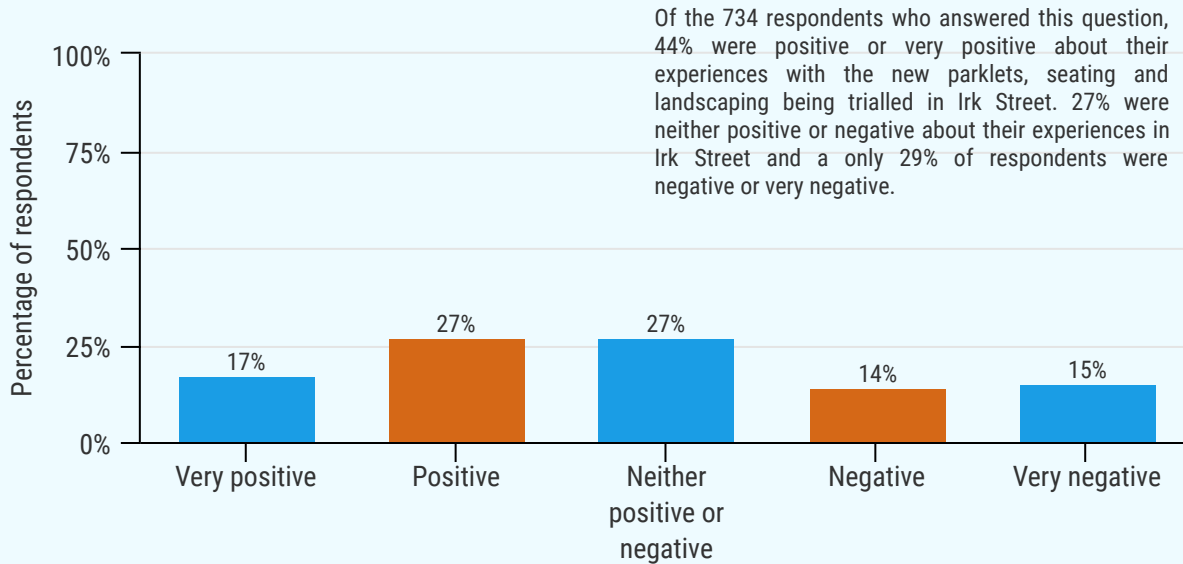


Streets Alive Survey Analysis

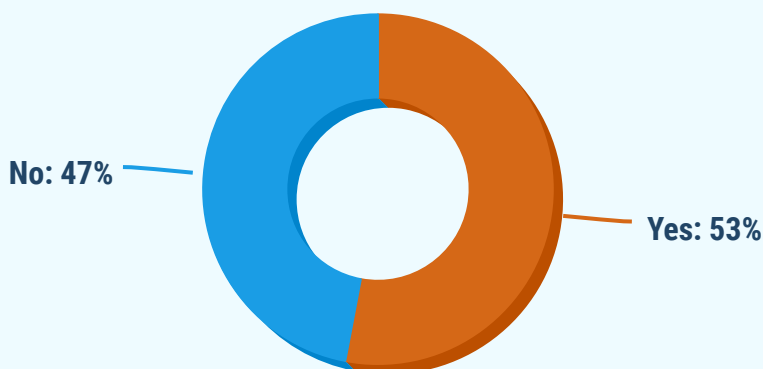
IRK STREET

How would you describe your experiences with the new parklets, seating and landscaping being trialled in Irk Street?

734
respondents



Would you like the Irk Street parklet to become permanent?



374 (53%) of 712 respondents to this question agreed that they would like the Irk Street parklet to become permanent. 47% (338 respondents) do not want the Irk Street parklet to become permanent.

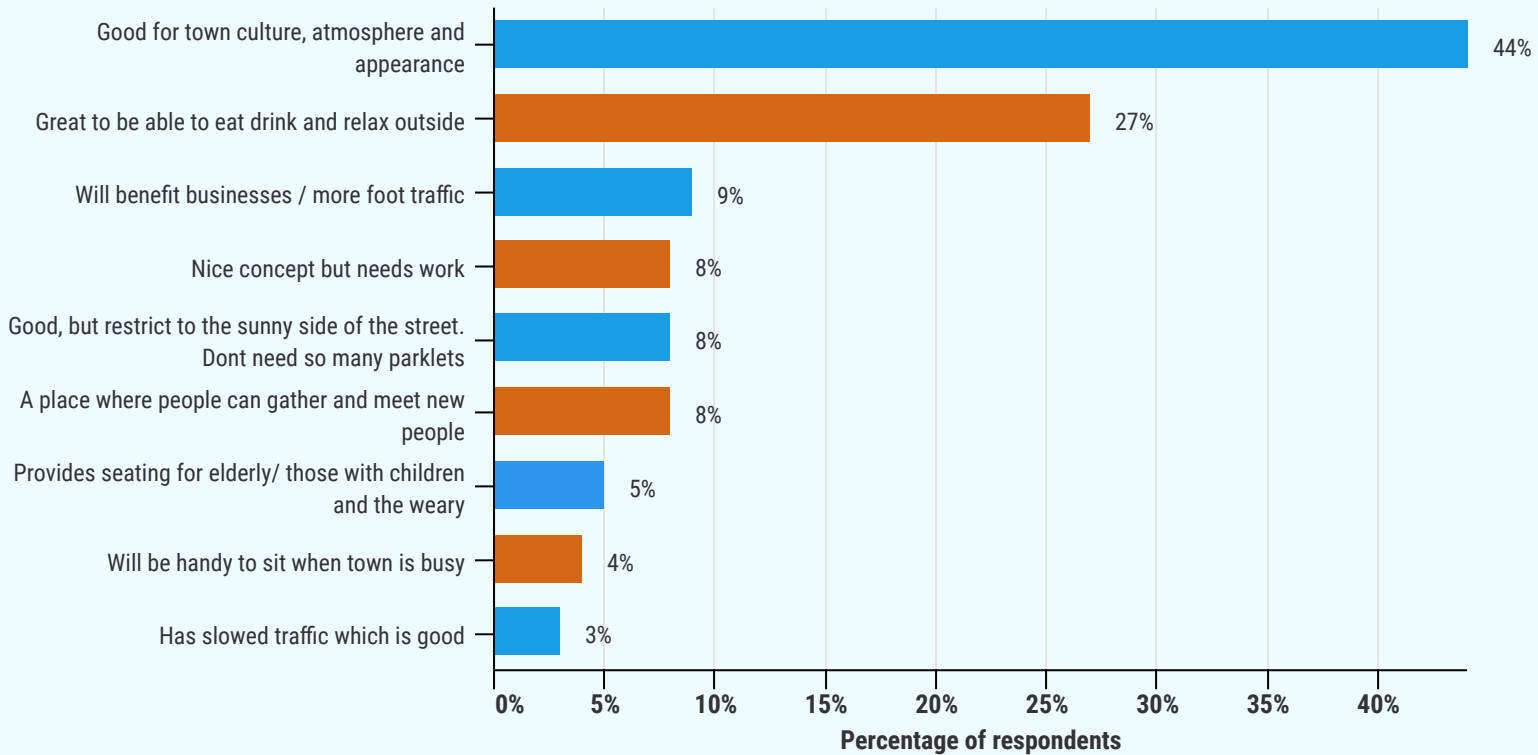


Streets Alive Survey Analysis

IRK STREET

370
respondents

If yes, why?



Of the 370 respondents to this question, 44% (161) like the changes to Irk street as they are **good for the towns culture, atmosphere and appearance** and 27% of respondents (99) think that it is **great to be able to eat, drink and relax outside**.

9% of respondents believe that the changes **will benefit businesses** as they will encourage more foot traffic in the area.

Other comments received by less than 2% of respondents include:

When town is busy with events it will be very popular

Offers outdoor entertainment

Bike parking is handy

A good concept

Less traffic which is good

Adds another dimension to town

Best part of town for it

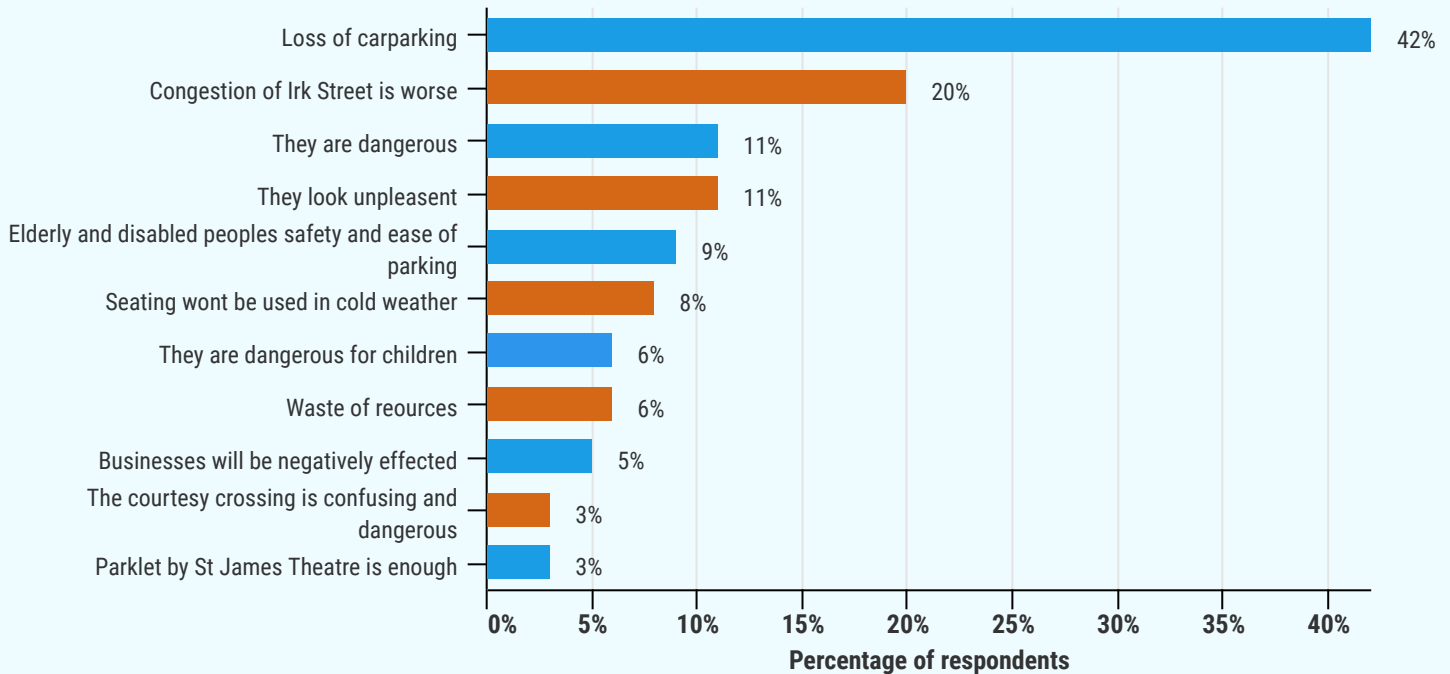


Streets Alive Survey Analysis

IRK STREET

341
respondents

If no, why?



42% of respondents (143) to this question are concerned with the **loss of carparking** on Irk Street. 20% of respondents (68) believe that the **congestion of Irk Street** is worse citing that the **roads are too narrow** and that **cars now cross the centreline**.

11% of respondents (38) respectively believe that the changes on Irk Street **are dangerous** as there is so much going on which can cause distractions for drivers and pedestrians and that they **look unpleasant**. Ease of parking and safety for the elderly and disabled was also mentioned.

Other comments received by less than 2% of respondents include:

Bike parks are not needed Will attract drunk people Vehicle fumes while eating
Area elewhere could be used for parking Painting on street distracting Rates are already expensive
No taxi stand Good to keep seating Need to be tapered in at each end - to hard to reverse park
People will shop online or elsewhere if they cant get parks Café's don't need outside seating Is now hard to park
Liked it the way it was Don't like the platforms Changes are not being used Reduce speed limit
Should only be on The Green Room side of the street put bench seats on footpaths Good idea poor implementation
Unfair on main st cafes and other businesses Changes on Irk Street are not needed
Noone uses the seating Should have a roof to make it useable 12 months a year
Teenagers using areas to mingle



Streets Alive Survey Analysis

OTHER COMMENTS





Streets Alive Survey Analysis

FURTHER COMMENTS

Do you have any further comments about Streets Alive?

629 respondents offered further comments about the Streets Alive project. These comments reinforce the common themes of that have come up throughout the survey. Below are some examples of comments received.

"The planters have to go. A hazard on the roads. The one way streets are inconvenient and confusing. I do however like the roundabouts, especially helpful at busy times of the day. Although people really need to brush up on their road rules."

"I personally, living in Pomona St, like the fact we have less traffic but I feel for Anzac st whose traffic has increased

I think the roundabouts are good for slowing down the traffic.

"Please re open the end of Broughton street. By closing this and Eccles street you are forcing more traffic to go through the main street/crombie street roundabout which is very dangerous."

"The planters are ugly and dangerous. Speed bumps would be a safer, more effective method of traffic calming."

"Crossings are going to teach kids bad habits that they have right of way everytime."

I love the murals on the walls

Love the roundabouts and Irk St changes. Not 100% sure about the placement of planters, but I like what they are trying to do.

5min parking needs to be considered for our elderly. And maybe angle parking to utalise the space more effectively

Closing Eccles and Broughton st has just put more traffic on to narrower quieter residential streets. I now see lots if traffic turning up Wayland st to get to Charlton rd.

"Cutting/blocking off a main access to a hospital is stupid, and making a street that has kindergarten children lots more busy with ambulance and traffic going to the hospital is dangerous!"

Great trial, people just need time to get used to the changes, they're a great concept, and come from a good place with the intention of making our streets safer for everyone.

Having the traffic redirected past Elsie Street Kindergarten because streets have been block is not cool! Very dangerous for kids and parents

Please please please unblock our streets! The planters are dangerous. Consider that we are a rural town and need to be able to get large trailers around easily and our ambulances through. The wide big streets were amazing.

I think the whole initiative is fantastic, love, love, love the street art murals especially. I just wonder if it is too much change all at once for some people to deal with, hence some of the negativity!"